

ADDITIONAL HOME COMFORT ACCESSORIES

- Water Heaters (oil, gas, and electric)
- Ductless Mini-Split AC and Heat Pump Systems
- Duct Cleaning & Dryer Vent Cleaning (certain locations)
- Aeroseal® Duct Sealing Services (certain locations)
- Indoor Air Filtration Products
- Humidifiers
- Wi-Fi Thermostats
- Oil Storage Tanks

OIL-FIRED HOT WATER HEATER

- Burner motor
- Burner coupling
- Ignition transformer
- Burner nozzle
- Cad cell
- Fuel pump
- Electrodes and leads
- Fuel filter
- Vent pipe
- Draft regulator

GAS HOT WATER HEATER

- | | |
|---|------------------------|
| ■ Aquastat well | ■ Gas control |
| ■ Barometric diverter | ■ Gas valve |
| ■ Burner head | ■ Pilot burner |
| ■ Burner tube | ■ Pilot orifice |
| ■ Burner motor (induced draft) | ■ Pilot safety |
| ■ Draft hood | ■ Pilot tubing |
| ■ Drain-off valve | ■ T and P relief valve |
| ■ Flame spreaders | ■ Thermocouple |
| ■ Flue piping
(galvanized only up to 9") | |

The service plans described in this brochure are subject to Griffith's terms and conditions of service which are provided separately in addition to those listed below:

Gold Service Plans:

In regard to 24/7 coverage for covered parts, 'Emergency Service' is defined as no heat, no hot water, or no central air conditioning. Non-emergency calls requested after 5pm on weekdays and weekend calls will be billed at Griffith's prevailing labor rates.

For Attic HVAC Systems:

For safety reasons, access to attic-mounted HVAC systems requires flooring.

Allowances:

Please see all covered parts listed in this brochure and make note of certain parts that carry an allowance (noted with *). For example, see ECM motors and Extrol tanks. The allowance noted will be applied to the total cost of the repair billed at prevailing labor rates.

MD-HVACR 01-3245



GRIFFITH
ENERGY SERVICES, INC.
Doggone Dependable

GriffithEnergyServices.com
888-474-3391

License: MD HVACR 01-3245

Doggone Dependable
SERVICE PLANS
FROM GRIFFITH



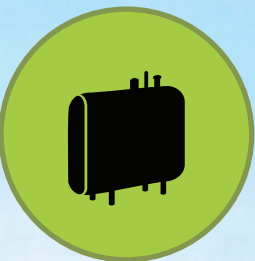
BENEFITS OF A SERVICE PLAN

- **Save Money**
Annual tune-ups ensure efficiency for lower energy bills.
- **Priority Service**
Should your system need repair, you can count on prompt service.
- **Peace of Mind**
Reduce the need for unexpected service calls, and avoid large repair bills.

MULTI-PLAN DISCOUNTS

- **\$25 DISCOUNT**
On additional GOLD PLANS
- **\$10 DISCOUNT**
On additional BRONZE PLANS

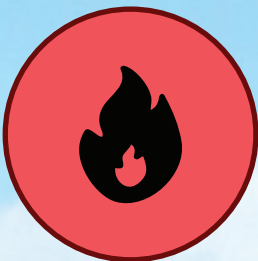
Stay Comfortable All Year Long Knowing That
Griffith Has You Covered!



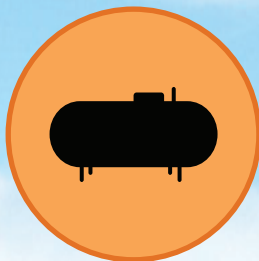
OIL



AIR
CONDITIONING



HEAT PUMP



PROPANE/
NATURAL GAS

GOLD SERVICE PLAN

The Gold Service Plan covers just about anything that’s likely to go wrong with your oil or gas heating system, air conditioning system, or heat pump. The plan also includes a regularly scheduled tune-up to increase your system’s performance and longevity.

GOLD SERVICE PLAN BENEFITS

- Total protection
- Regularly scheduled tune-up
- Comprehensive parts and labor coverage*
- Priority service

*See next page for list of covered parts

BRONZE SERVICE PLAN

The Bronze Service Plan includes a regularly scheduled tune-up and service coverage, including a repair discount on parts and labor.

BRONZE SERVICE PLAN BENEFITS

- Regularly scheduled tune-up
- 15% off parts and labor
- Priority service

OPTIONAL COVERAGE

THE TANKSURE® PROGRAM

TankSure is the best way to protect your aboveground oil tank. Using ultrasound equipment approved by the U.S. Environmental Protection Agency, we conduct annual tank tests. If your tank begins to fail, you’re covered by a \$1,500 replacement warranty.



LOYALTY CREDITS

For each consecutive year you are enrolled in a Gold or Bronze Service Plan, you earn \$50 in Loyalty Credits. You can accumulate up to \$500 in credits and apply them to the following equipment purchased from us.

- FURNACE \$300
- BOILER \$500
- CENTRAL AIR . . . \$300
- HEAT PUMP \$300
- FURNACE/AC COMPLETE \$500

GOLD PLAN COVERED PARTS

With the Gold Service Plan, Griffith Energy will repair or replace, during the life of this agreement, at no extra charge to our customer, all parts included in this agreement that may become defective due to normal use or wear and tear.



OIL

CONTROLS

- Aquastat
- Cad cell eye
- Cad cell relay
- Circulator relay
- Combination control
- Double aquastat
- High limit control
- High pressure regulator
- Low limit control
- Low pressure regulator
- Low voltage transformer
- Preference relay
- Pressuretrol control
- Primary control
- Reverse aquastat
- Thermostat (non-programmable)
- Toggle switches
- Triple aquastat

WARM AIR SYSTEMS

- Blower bearings
- Blower circuit board
- Blower complete
- Blower fan

- Blower fan belt
- Blower motor*
- Blower pulley
- Blower shaft
- Blower wheel
- Fan control
- Fan limit control

FUEL SUPPLY PARTS

- Fill cap
- Fuel filter cartridge
- Fuel filter complete
- Fuel pump
- Fuel pump bleeder
- Fuel pump couplings
- Fuel pump seal
- Fuel pump strainer

BURNER PARTS

- Air shutter
- Air stabilizer
- Burner blast tube
- Burner cables
- Burner capacitor
- Burner coupling
- Burner fan
- Burner flange gasket
- Burner motor
- Buss bar transformer leads

- Cad cell assembly
- Cad cell wires
- Delayed oil valve
- Delayed oil valve coil
- Electrode assembly
- Electrodes end cone
- Ignition leads (cable)
- Ignition transformer
- Ignition transformer gaskets
- Ignition wiring
- Nozzle
- Nozzle assembly (adapter)
- Nozzle line (high pressure)
- Porcelain insulators
- Solenoid valve
- Turbulator

HOT WATER SYSTEMS

- Automatic water feeder
- Bearing assembly
- Circulator complete**
- Circulator coupling
- Circulator impeller
- Circulator motor
- Circulator motor mounts
- Circulator switch
- Diaphragm assembly
- Dual valve

- Feed valve
- Flow control valve
- Low water cutoff float
- Low water cutoff switch (manual only)
- Mixing valves
- Pop safety valve
- Pressure reducing valve
- Relief safety valve
- Temperature gauge
- Zone valve complete**
- Zone valve motor
- Zone valve powerhead
- Zone valve relay
- Zone valve stem

OTHER

- Burner switch
- Emergency switch fuses
- Exposed low voltage wiring

*350 allowance for ECM motor

**One per year



AIR CONDITIONING

OUTDOOR UNIT

- Condenser fan blade
- Condenser fan motor*
- Contactor
- Crankcase heater
- High pressure control

- Low pressure control
- Run capacitor
- Start capacitor
- Start relay
- Time delay control

INDOOR UNIT

- Blower motor (up to 1/2 hp)*
- Expansion valve
- Fan relay
- Nondigital thermostat
- Transformer

*350 allowance for ECM motor

(attic units must have flooring)



HEAT PUMP

OUTDOOR UNIT

- Condenser motor*
- Contactor
- Crankcase heater
- Defrost control
- Defrost relay
- Defrost sensor

- Fuses
- High-pressure control
- Low pressure switch or control
- Running capacitor
- Starting capacitor
- Time delay relay

INDOOR UNIT

- Air handler circuit board
- Blower control
- Blower motor (up to 1/2 hp)*
- Fan relay
- Fuses
- Snap disk limit

- Transformer
- Nondigital thermostat

*350 allowance for ECM motor



PROPANE/NATURAL GAS

- Aquastat
- Blower bearings
- Blower belt
- Blower motor (up to 1/2 hp)*
- Blower pulley
- Blower shaft
- Blower wheel

- Burner
- Emergency switches
- Fan control
- Fan timer
- Flame sensor
- Gas valves*
- Hot surface ignitor
- Ignition control module

- Inducer motor assembly*
- Low voltage fuses
- Orifices
- Pilot burner
- Pressure switches
- Propane regulators/pigtails
- Run capacitor
- Snap disk limits

- Thermocouple
- Thermostat sub-base
- Thermostat standard
- Transformer

*350 allowance for ECM motor
**unless on company-owned tanks

COMPREHENSIVE TUNE-UPS

A regularly scheduled tune-up will be performed once during the service agreement term during regular working hours (8am-5pm, Mon-Fri).

OIL HEATING TUNE-UP

- Vacuum heating unit, vent pipe, and chimney base.
- Adjust burner for maximum efficiency.
- Clean and adjust electrode and nozzle assembly.
- Lubricate all motors, bearings, fans, and circulators.
- Replace oil nozzle and oil filter.
- Test and adjust all safety and operating controls.
- Inspect flue pipe, barometric damper, and combustion chamber.
- Test oil pump operation.
- Check oil tank and lines.
- Inform customer of equipment condition.

AIR CONDITIONING TUNE-UP

- Check filter (change if necessary with customer-supplied filter).
- Check condenser and clean if necessary.
- Lubricate condenser fan motor.
- Check condenser fan motor where applicable.
- Tighten electrical connections at equipment.
- Check voltage at unit under load.
- Check condensate drain for blockage. Clean as necessary.
- Check blower belt for condition, tension, and alignment.
- Lubricate bearings where applicable. Check blower for cleanliness.
- Check safety controls. Inspect contactor point.
- Check and clean thermostat.
- Check lockout control if applicable.
- Inspect evaporator coil if accessible.
- Inspect starting capacitor. Inspect running capacitor.
- Check for vibration and noise.
- Inspect relays.
- Check and record running and starting amperages.
- Check voltage at unit.
- Recommend any needed repairs.

HEAT PUMP TUNE-UP

- Check filter (change if necessary with customer-supplied filter).
- Check for adequate refrigerant charge.
- Check condenser and clean if necessary.
- Lubricate condenser fan motor.
- Check condenser fan blades for tightness.
- Tighten electrical connections at equipment.
- Check voltage at unit under load.
- Check condensate drain for blockage. Clean as necessary.
- Check blower belt for condition, tension, and alignment.
- Lubricate bearings where applicable.
- Check blower for cleanliness.
- Check safety controls.
- Inspect contactor point.
- Check and clean thermostat.
- Inspect evaporator coil for cleanliness.
- Inspect starting capacitor.
- Inspect running capacitor.
- Check for vibration and noise.
- Inspect relays.
- Check and record running and starting amperages.
- Check sequence control for proper operation.
- Check defrost control.
- Check voltage at unit.
- Recommend any needed repairs.

PROPANE/NATURAL GAS TUNE-UP

- Check pilot; clean and adjust as necessary.
- Check burner; clean and adjust as necessary.
- Check flame sensor; clean and adjust.
- Check thermocouple; clean and adjust.
- Check draft inducer motor.
- Check and adjust flame.
- Check base of chimney.
- Lubricate bearings where applicable.
- Safety check all operating controls, wiring, and thermostat(s).
- Check operation cycle upon completion of inspection.
- Conduct carbon monoxide test.
- BOILER SYSTEMS ONLY
- Drain expansion tank as necessary.